

# DENTALINK IPA Member Agreement

## I. ACCEPTANCE OF TERMS

By becoming a member of **DENTALINK IPA** (“DENTALINK”) and using the DENTALINK website, you agree to be bound by this Member Agreement and the **DENTALINK IPA Privacy Policy** (the “Privacy Policy”), and acknowledge responsibility for compliance with all applicable laws. If you do not agree with any of these terms, you may not use or access this website or the Service (see “Service” below). This Member Agreement applies to all members of DENTALINK IPA.

## II. SERVICE

**DENTALINK IPA** negotiates discounts, preferred pricing, fee schedules, and potential fee reimbursements on dental supplies, equipment, and other products and services from vendors in the dental industry. Members gain access to DENTALINK’s negotiated pricing and programs to enhance the value of their purchases.

DENTALINK does not advise on, or negotiate, a Member’s individual purchase decisions — these remain solely at the Member’s discretion.

### Fee Reimbursements and Fee Schedules

As part of its Service, **DENTALINK IPA** negotiates fee schedules, preferred pricing, and potential fee reimbursements with select vendors. Fee schedules enable Members to access consistent, competitive pricing across a wide range of products and services. Fee reimbursements may be earned by DENTALINK IPA based on aggregate Member purchases, and are used to support member services, negotiated vendor programs, and continued cost-saving opportunities for Members.

## III. REGISTRATION AND ACCOUNTS

To access the Service, a Member must complete a registration form providing accurate contact details and relevant practice information. This information may be used to communicate product updates, service offerings, and member-related information. Members are responsible for the security of their account and must immediately notify DENTALINK of any breach of security or unauthorized use.

## IV. MEMBERSHIP

### A. PAYMENT

By providing your payment details, you agree to pay a recurring membership fee as listed in the current version of the Member Application. Membership fees are billed annually unless canceled.

Membership provides access to DENTALINK IPA’s negotiated vendor programs, fee schedules, and fee reimbursements when applicable.

### B. RENEWAL

Membership automatically renews unless DENTALINK receives a cancellation request via email at **contact@dentalkipa.com**. Upon receipt, cancellation confirmation will be sent, and the effective cancellation date will be the date of confirmation.

## **C. FEE CHANGES**

Membership fees may be changed at any time. Changes will be effective on the next scheduled payment date.

## **D. CANCELLATION**

If payment is not received within five (5) business days of the due date, access to the Service will be canceled. Upon cancellation, the Member will no longer receive negotiated discounts and benefits. Vendors will be notified of membership termination.

## **E. ASSIGNABILITY**

Memberships are non-transferable and non-assignable.

# **V. LIMITATION OF LIABILITY**

## **A. NO WARRANTIES**

DENTALINK DISCLAIMS ALL WARRANTIES REGARDING SERVICES OR MATERIALS PROVIDED UNDER THIS AGREEMENT, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT.

## **B. HOLD HARMLESS AND RELEASE**

DENTALINK provides access to negotiated discounts only. MEMBER AGREES TO HOLD HARMLESS AND RELEASE DENTALINK, ITS EMPLOYEES, OWNERS, AND AFFILIATES FROM ALL CLAIMS, LOSSES, AND DAMAGES ARISING FROM MEMBER PURCHASES, INCLUDING BUT NOT LIMITED TO BUSINESS INTERRUPTION, LOSS OF DATA, OR FINANCIAL DAMAGES.

# **VI. MEDIATION, ARBITRATION, AND GOVERNING LAW**

Any dispute arising from this agreement shall be adjudicated through arbitration under the American Arbitration Association (AAA) rules, with arbitration held in the State of **Michigan**. Each party shall bear its own costs. This Agreement shall be governed by Michigan law.

# **VII. MEMBERSHIP FEE REFUND POLICY**

## **A. MEMBERSHIP SALES**

All membership sales are final.

## **B. REFUNDS**

DENTALINK is not obligated to issue refunds unless it determines to cancel a Member's access. In such cases, a pro-rata refund of the most recent payment may be issued.

## **VIII. GENERAL USE**

### **A. POLICIES**

Members agree to follow all policies made available on the website and to use the Service only as permitted by law.

### **B. ACCURATE INFORMATION**

Members must provide accurate and current registration information.

### **C. NO GUARANTEE**

DENTALINK does not guarantee specific contract terms, discounts, or outcomes. It is not a supplier or merchant of any product or service.

### **D. ADMINISTRATION FEES**

DENTALINK may receive administrative fees or other forms of compensation from vendors based on Member purchases. These funds support the ongoing delivery of negotiated vendor programs and member services.

## **IX. COOKIES AND ADVERTISING**

DENTALINK may use cookies and similar technologies to improve user experience and for targeted advertising. Members can disable cookies, but this may affect website functionality.

## **X. LINKS TO THIRD-PARTY SITES**

DENTALINK is not responsible for the content or privacy practices of external sites linked from its website.

## **XI. MODIFICATIONS TO TERMS**

DENTALINK may revise this Member Agreement at any time. Continued use of the Service constitutes agreement to the revised terms.

## **XII. CONTACT INFORMATION**

For questions regarding this Member Agreement, please contact us at:

**DENTALINK IPA**

<https://dentalinkipa.com/contact/>

**contact@dentalinkipa.com**